Your home loan toolkit

A step-by-step guide

Online tools
CFPB website
c consumerfinance.gov

Answers to common questions
c consumerfinance.gov/askcfpb

Tools and resources for home buyers
c consumerfinance.gov/owning-a-home

Talk to a housing counselor
c consumerfinance.gov/find-a-housing-counselor

General inquiries
Consumer Financial Protection Bureau
1700 G Street NW
Washington DC 20552

Submit a complaint
Online
c consumerfinance.gov/complaint

By phone
855-411-CFPB (2372);
TTY/TDD 855-729-CFPB (2372);
8 a.m. to 8 p.m. Eastern Time, Monday-Friday

By fax
855-237-2392

By mail
Consumer Financial Protection Bureau
P.O. Box 2900
Clinton, Iowa 52733

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