

ENGAGEMENT FELLOWS ASSESSMENT INSTRUCTIONS

The product you submit with your application will assess your written communication skills and analytical thinking. Therefore, it is critical that you read the below instructions and requirement.

GUIDELINESS FOR ASSESSMENT SUBMISSION:

- Your response should be no longer than **two** pages. You can use the software of your choice to complete the exercise, but the document(s) must be able to be exported into Microsoft Word software. Applicants who submit more than two pages will only have the first two pages reviewed.
- The written assessment is part of the application process. You must upload the assessment to the required documents along with your application. If your written assessment is not received and no contact is made to address technical difficulties, you will be removed from consideration for this position.
- The responses provided to the problem statement will be analyzed to determine the analytical thinking competency. Therefore, it is critical that you provide as much information as possible within the two-page limit.
- Address questions about this assessment by sending an email to:
CFPB_ASSESSMENTS@cfpb.gov.

Failure to abide by these guidelines could result in your removal from further consideration from employment opportunities with the CFPB.

ASSESSMENT REQUIREMENTS

Please review the information below and provide a written response to the problem statement.

Background: Fellows in the Engagement & Policy track will work to develop policies and strategies that address how the market for consumer financial products and services affects specific populations of Americans. These populations could potentially include but are not limited to the following populations: Servicemembers, Veterans, Students, Older Americans, Native Americans, Rural Americans, Young Americans, New Americans, Immigrants, Workers, and consumers with limited incomes. Fellows in the Engagement & Policy track will also be a part of or lead cross-functional teams to help keep the Bureau on the cutting edge of issues facing these populations.

Problem Statement 1: Please describe (in two pages or less) a circumstance where you were asked to develop a policy and/or engagement plan to support the economic and financial well-being of economically vulnerable populations including Servicemembers, Veterans, Students, Older Americans, Native Americans, Rural Americans, Young Americans, New Americans, Immigrants, Workers, and consumers with limited incomes. Please illustrate how you were able to leverage your expertise, knowledge and role in implementing the plan.

Specifically please describe:

1. The nature of the problem facing the economic and financial well-being of economically vulnerable populations
2. A description of the policy and engagement plan to address that problem and the strategies you designed and/or implemented within that plan
3. The type of information you gathered and/or analyzed and your approach to analysis
4. The written products you created
5. The internal and external stakeholders that you engaged and influenced as part of your implementation of the plan;
6. Outcome of your plan.

Evaluation: You will be evaluated by subject matter experts on the following competencies:

- **Analytical Thinking:** Gathers and analyzes information, identifies and addresses problems or issues, and makes informed decisions or recommendations.
- **Written Communication:** Prepares written materials that are accurate, clear, concise, organized, and responsive to requests; adheres to appropriate style, format, and guidelines/requirements.