

# Don't get mixed up in consumer scams.

Unscramble the letters to reveal common scams.

1 RTLEY ⌘

	O	T			
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2 NSHIH ⌘G

P		I				G
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3 ETNRPGAN ⌘DA

	R		D	A				
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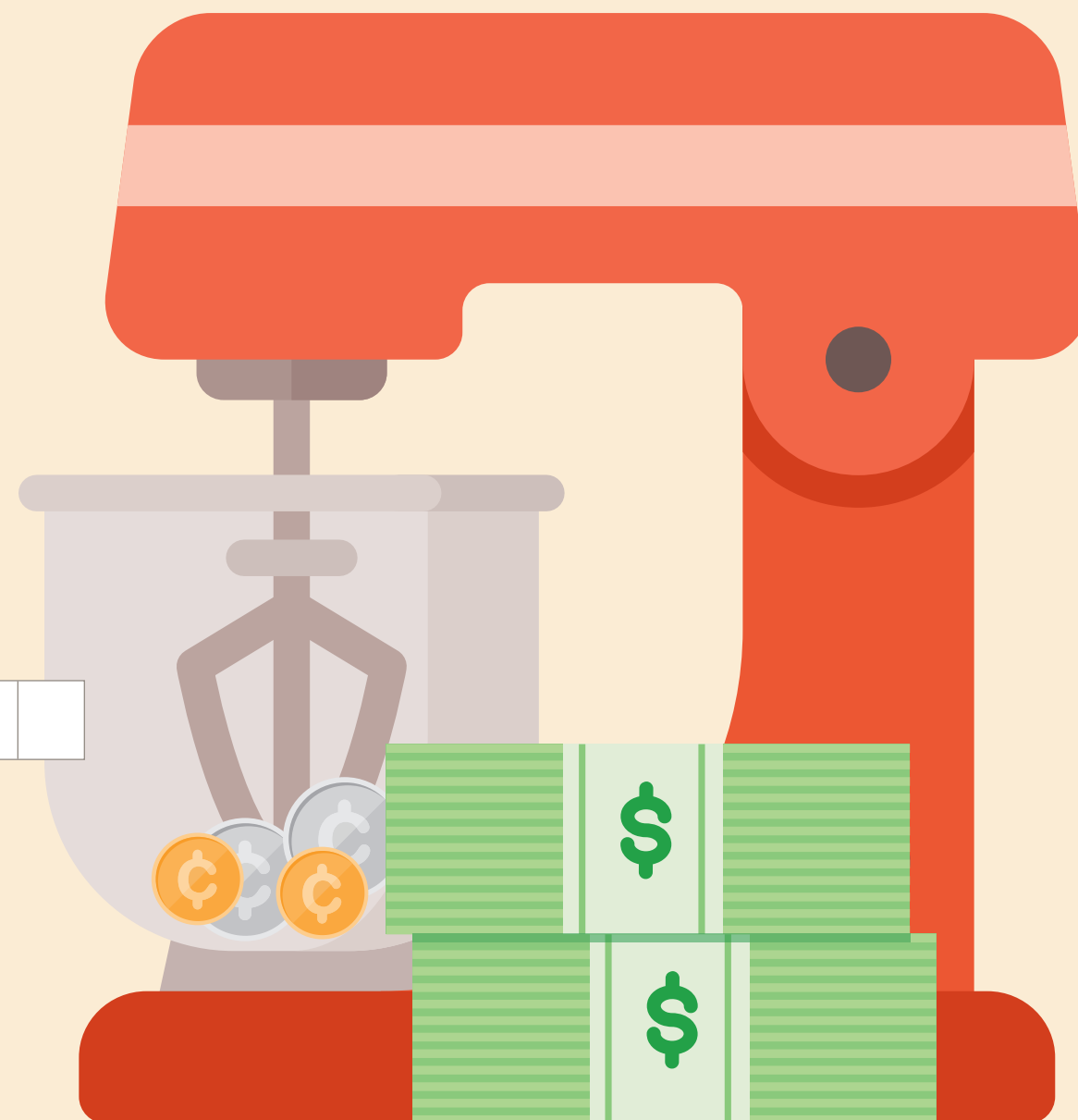
4 IYTHA ⌘R

C			R			
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5 PGNFO ⌘⌘

S		O			I		
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 Answers on back!



# The first step in preventing scams is knowing about them.

## Answers:



**1 Lottery scam:** In a lottery scam, you receive a call or email congratulating you on being a winner with an ask for an upfront payment for fees and taxes. Similarly, if you are asked to pay an advance on sweepstakes prize winnings, it could be a scam.



**2 Phishing:** Phishing happens when you receive authentic-looking emails or text messages with links that ask you to share bank or credit card account numbers or your social security number.



**3 Grandparent:** If you get a call from a grandchild or relative asking you to wire money or send gift cards to help them out of trouble and they ask you not to tell anyone, it could be a scam.



**4 Charity scam:** If you get a call or email asking for a donation to a charity you've never heard of, look the charity up before you give out your credit card number. Scammers could be trying to take advantage of your generosity.



**5 Spoofing:** In a spoof scam, criminals send an email that looks like it's from a friend who needs money to deal with an emergency. If you receive an email like this, always check with the sender by phone or in person.