



1700 G Street NW, Washington, DC 20552

In the Matter of Fort Knox National Company and Military Assistance Company, LLC – File No. 2015-CFPB-0008

(Matter Closed)

Background:

The Consumer Financial Protection Bureau, or CFPB, filed a lawsuit against MAC (Military Assistance Company, LLC) and its parent company, Fort Knox National Company. We alleged that the companies charged undisclosed fees against allotment money that had accumulated in service members' accounts.

More information about this case can be found in our [press release](#). To see the administrative consent order in the case, click [here](#).

Victim Compensation Dates:

March 2016- February 2018

Vendor:

The CFPB contracted with RUST Consulting to administer victim payments and answer questions from consumers about these payments and this case. This matter is now closed. Payments and check reissue requests are no longer being honored.

For more information on this closed case, contact us at Consumer Financial Protection Bureau, Attn: OCFO, Fort Knox, 1700 G Street NW, Washington DC 20552