GUIDE FOR PUBLIC SERVICE EMPLOYEES WITH STUDENT DEBT

Loan forgiveness starts here

Step 1. Explore your options
Public Service Loan Forgiveness allows qualifying federal student loans to be forgiven after 10 years (120 months) of qualifying, on-time payments.

What is a qualifying loan? Only federal Direct Loans qualify for loan forgiveness. You may consolidate most other federal loans into a new Direct Loan in order to qualify.

What is a qualifying payment plan? Plans based on your income let you pay less now and set you up to have more forgiven later. The newest income-driven repayment plan, Revised Pay As You Earn (REPAYE), sets payments at 10 percent of your discretionary income.

Step 2. Enroll and certify
Once you have a qualifying loan, you need to enroll in a qualifying payment plan. You can also track your progress towards PSLF by certifying that you work in public service.

Step 3. Follow-up with your servicer
Once you certify, your servicer knows you are interested and can track your progress. The company that services your loan may change. Pay close attention to any information you receive about your student loan, even if it’s from an unfamiliar company.

Get started
- It matters where you work, not what you do. Any employee may be eligible for loan forgiveness, no matter what job they hold.
- Extended repayment plans don’t qualify toward loan forgiveness. Avoid non-IDR options that lengthen your repayment term, such as an extended repayment plan. Switch plans now to get credit for your service.
- You may qualify for other benefits, including loan forgiveness for teachers, cancellation for borrowers with Perkins loans, and benefits offered by your state.

Next steps
- Enroll in a qualifying payment plan. Get started at studentloans.gov.
- Certify that you work for a public service organization. Your HR office may keep this form on hand. You can also find it at consumerfinance.gov/pledge.

Things to consider
- Enroll and certify each year. This is the best way to keep your payment low and check to make sure you stay on track for loan forgiveness.
- Ask for help. You can contact a loan forgiveness specialist at FedLoan Servicing at (855) 265-4038.

Learn more at consumerfinance.gov/pledge