



1700 G Street NW, Washington, DC 20552

In the Matter of CFPB v. Freedom Debt Relief, LLC Case No. Case No. 3:17-cv-06484-EDL

Background:

In July 2019, the Consumer Financial Protection Bureau (The Bureau) settled its lawsuit against Freedom Debt Relief, LLC. The Bureau alleged that Freedom violated the CFPA by charging consumers without settling their debts as promised, charging consumers after having them negotiate their own settlements with creditors, and misleading consumers about the company's fees and ability to negotiate directly with all of a consumer's creditors. Under a Stipulated Final Judgment and Order entered by the U.S. District Court (N.D. Cal.), Freedom must pay \$20 million in restitution to affected consumers and a \$5 million civil money penalty.

More information about this case, including the final court order, can be found in our [press release](#).

Victim Compensation:

In October of 2020, the CFPB began mailing checks to eligible consumers:

Call: 1-855-793-1366 (Toll-Free)

Email: freedomdebt_info@rustcfpbconsumerprotection.org

Write: Third Party Administrator- Freedom Debt Relief (7033)
PO Box 63
Minneapolis, MN 55440-0063