

COMBINED COMMUNITY BANK ADVISORY COUNCIL AND CREDIT UNION ADVISORY COUNCIL MEETING

August 12th, 2021

Consumer Financial Protection Bureau
1:00 p.m. – 5:00 p.m. EST
Held via WebEx

Dial in option (Listen only):
USToll: 14043971590
Access Code: 199 872 6145
Passcode: 97296377

| TIME | AGENDA | LOCATION | SPEAKER |
|----------------------------|--|----------|---|
| 1:00 p.m. – 1:30 p.m. – | Welcome <ul style="list-style-type: none">• Staff Director Opens Meeting• Acting Director Provides Remarks• Chair Provides Remarks | WebEx | <i>Acting Director David Uejio Manny Mañón, Staff Director, Advisory Board and Councils Section Racardo McLaughlin, CUAC Chair, TwinStar Credit Union</i> |
| 1:30 p.m. – 2:30 p.m. | COVID-19 Session <ul style="list-style-type: none">• Recent Bureau Research on Mortgage Challenges• Mortgage Servicing Final Rule Overview | WebEx | <i>Racardo McLaughlin, CUAC Chair, TwinStar Credit Union Mark McArdle, Assistant Director, Office of Markets Kristin Wong, Financial Analyst, Office</i> |



Community Bank Advisory Council/Credit Union Advisory Council

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| | <ul style="list-style-type: none">• Work/Development on Recovery Related Bureau Resources• Consumer Response Complaint Snapshot• Member Discussion | | <i>of Markets</i> <i>Terry Randall, Senior Counsel, Office of Regulations</i> <i>Jessica Russell, Program Manager, Office of Markets</i> <i>Barbara Maurice, Senior Product and Strategy Advisor, Office of Consumer Response</i> |
| 2:45 p.m. – 3:45 p.m. | HMDA Session: A Conversation about 2020 Mortgage Lending Data | WebEx | <i>Racardo McLaughlin, CUAC Chair, TwinStar Credit Union</i> <i>Feng Liu, Senior Economist, Office of Research</i> |
| 4:00 p.m. – 5:00 p.m. | Student Lending Session <ul style="list-style-type: none">• Overview of the Annual Report of the CFPB Private Education Loan Ombudsman 2020• Recent Bureau Work on Student Lending• Member Discussion | WebEx | <i>Racardo McLaughlin, CUAC Chair, TwinStar Credit Union</i> <i>Robert Cameron, Private Education Loan Ombudsman, Director's Front Office</i> <i>Patricia Scherschel, Student Lending Program Manager, Office of Markets</i> <i>Kristen Evans, Section Chief, Students and Young Consumers, Office of Consumer Education</i> |
| 5:00 p.m. | Meeting Adjourns | | <i>Racardo McLaughlin, CUAC Chair, TwinStar Credit Union</i> <i>Manny Mañón, Staff Director, Advisory Board and Councils Section</i> |

