

TCCP Survey Quick Reference Guide

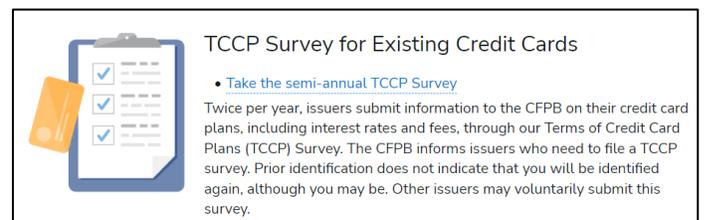
This document provides a high-level overview of how to submit a TCCP Survey using Collect. Please reference the Collect TCCP Survey User Guide, available on our website, for more detailed information.

The Consumer Financial Protection Bureau (CFPB), is required by law to collect certain credit card price and availability information from a sample of credit card issuers and report this information to Congress and make it available to the public, pursuant to provisions of the Truth In Lending Act (TILA), 15 USC 1646(b)(1), (2) & (4). If your financial institution received an order from the CFPB requiring completion of the Terms of the Credit Card (TCCP) Survey, your financial institution must complete and submit the TCCP Survey to the CFPB. Please refer to the order for requirements on how many surveys your institution must submit. Other issuers may voluntarily submit this survey.

TCCP Survey Submission

Step 1

From the Community homepage, select **'Take the semi-annual TCCP Survey.'**



Step 2

Review the instructions provided on the page and select **'Start Survey'** to begin the Survey.

Step 3

If you've previously submitted a Survey using Collect, you can choose to pre-populate your next Survey with the previous Survey's answers by selecting the appropriate previous Survey from the dropdown list. Select **'Next'** to continue.

Step 4

If you chose 'No' in the previous step, select the applicable credit card from the dropdown list.

* Select the card agreement associated with that product below:
test Agreement

* What is the Report Date for the answers you are providing on this survey?
Data as of December 31

Credit card not listed? Create a new card agreement.

Note: If the appropriate credit card is not found in the dropdown list, select the **“Create a new card agreement”** hyperlink below the dropdown list to create a new card. You can then start back at Step 1 and select the newly created card.

Step 5

Select the applicable report date for the Survey and select **‘Next.’**

* Select the card agreement associated with that product below:
test Agreement

* What is the Report Date for the answers you are providing on this survey?
Data as of December 31

Credit card not listed? Create a new card agreement.

Step 6

Indicate whether this card is offered nationally, regionally, or in one state/territory.

TCCP Survey



Plan Availability - Card Offering Location

* Indicate whether this card is offered nationally, regionally, in one state/territory, or specific counties within a state?
National

Step 7

For each subsequent page of the Survey, instructions are provided to guide you through the remainder of the process.

On each page, you can use the **‘Previous’** and **‘Next’** buttons to navigate back and forth between pages.

Step 8

Continue through the Survey by completing each question. Please review your responses before submitting. When you reach the confirmation screen shown below, your response has been confirmed and you may proceed to the home page or close the screen.

TCCP Survey

Your TCCP Survey response has been recorded.

Thank you for your participation.

[Click here to return to the homepage.](#)