



Community Bank Advisory Council (CBAC) Meeting
April 21, 2016
 1275 First Street, N.E., Washington DC
 8:30 a.m. – 2:45 p.m. (Conf. Room 1201)
 3:00 p.m. – 4:30 p.m. (2nd Floor Auditorium)

Time	Topics
8:30 am	Welcome and Agenda Overview <i>Director, CBAC Chair and Staff Director</i>
9:00 am – 10:30 am	Preparatory Work: Committee Break-out and Report backs CBAC Chair and Vice Chair
10:30 am – 11:30 am	Information Exchange: Know Before You Owe
11:30 am - 12:15 pm	Information Exchange: Consumer Complaint Handling Staff: Darian Dorsey, Chief of Staff, Office of Consumer Response
12:15 pm – 12:30 pm	BREAK
12:30 pm – 1:30 pm	Administrative Session: Working Lunch – Communications and Ethics Staff: Delicia Hand, Staff Director, Advisory Board and Councils Office; Margaret Plank, Senior Counsel, Office of General Law and Ethics
1:30 pm - 2:30 pm	Information Exchange: CBAC Card, Payment, and Deposit Markets Committee Overdraft Principles Discussion CBAC Card, Payment, and Deposit Markets Committee Members
2:30 pm – 2:45 pm	Administrative Session: Debrief and Prep for Public session
3:00 pm – 3:45 pm	Public Session Discussion: CFPB Strategic Outlook Staff: Chris D’Angelo, Chief of Staff, Office of the Director
3:45 pm – 4:30 pm	Public Session Discussion: Preventing Elder Financial Abuse Staff: Stacy Canan, Deputy Assistant Director, Older Americans