



1700 G Street NW, Washington, DC 20552

## **In the Matter of Security National Automotive Acceptance Company, LLC. – File No. 2017-CFPB-0013**

### **Matter Closed**

#### **Background:**

The Consumer Financial Protection Bureau (CFPB) found that Security National Automotive Acceptance Company, LLC (SNAAC) had violated a 2015 Bureau consent order by failing to provide all redress required by that prior order. The 2015 consent order found that SNAAC had engaged in unlawful acts and practices relating to its collection of consumer debt. The new consent order requires SNAAC to provide redress as follows: \$718,900 in refunds and \$372,157 in account credits. Also, SNAAC is required to correct account balances of additional consumers through the proper application of account credits required by the 2015 consent order.

More information about this case, including the final court orders, can be found in our [press release](#).

#### **Victim Compensation:**

March 2018-December 2019

#### **Vendor:**

The CFPB contracted with Analytics Consulting, LLC. to administer payments for this case and to answer questions from consumers. This matter is now closed. Payments and check reissue requests are no longer being honored.

For more information on this closed case, contact us at Consumer Financial Protection Bureau, Attn: OCFO SNAAC 1700 G Street NW, Washington DC 20552