



Consumer Financial
Protection Bureau

1700 G Street, N.W., Washington, DC 20552

CFPB v. Green Tree Servicing LLC – Case No. 2011- 0111- 02

Matter Closed

Background:

The Consumer Financial Protection Bureau (CFPB) and the Federal Trade Commission (FTC) entered into a consent agreement with Green Tree Servicing, LLC. The CFPB and FTC alleged that the defendant mistreated mortgage borrowers who were trying to save their homes from foreclosure. Green Tree Servicing, LLC failed to honor modifications for loans transferred from other servicers, demanded payments before providing loss mitigation options, delayed decisions on short sales, and harassed and threatened overdue borrowers.

More information about this case can be found in our [press release](#). To see the court order in the Green Tree Servicing LLC case, click [here](#).

Victim Compensation Dates:

September 01, 2016 to March 31, 2019

Vendor:

The CFPB contracted with Epiq Systems, Inc. to administer payments for this case and to answer questions from consumers. This matter is now closed. Payments and check reissue requests are no longer being honored.

For more information on this closed case, contact us at Consumer Financial Protection Bureau, Attn: OCFO, Green Tree Servicing LLC, 1700 G Street NW, Washington DC 20552