



Para leer esta carta en español por favor vea el dorso.

<1234567> <101>  
<FIRST NAME> <LAST NAME>  
<ADDRESS>  
<CITY>, <STATE> <ZIP>

November 8, 2023

We are writing to ask for your help with an important national survey.



What is the survey?

You are invited to participate in the **Student Loan Borrower Survey**, sponsored by the Consumer Financial Protection Bureau (CFPB). The **survey will take about 20 minutes** to complete. Your participation is voluntary, and your responses will remain confidential.



Why should I do this?

We are conducting this study **to better understand consumers' experiences with student loans and paying for education**. To get a complete picture, we need to hear from all types of consumers across America. That is why we need your help. Learning about people's views and experiences is particularly important in developing policies to help consumers.



What do I do?

**Fill out the enclosed paper questionnaire** and return it in the prepaid envelope **OR respond online** using the information in green below. Please do not identify yourself in any way in your response.

**We will send \$20 as a token of our appreciation** once you complete the survey. And, if you complete it online, we will send you an **extra \$10**. We have included \$5 in this mailing to thank you for your participation.

**To learn more**, visit [www.consumerfinance.gov/student-loan-borrower-survey](http://www.consumerfinance.gov/student-loan-borrower-survey) or call 1-877-219-6416.

Respectfully,

*Jason D. Brown*

Jason D. Brown  
Assistant Director for Research  
Consumer Financial Protection Bureau

To Take the Survey Online

Mobile

Text your unique survey PIN #: <12345678> to (855) 651-3643 to receive a link to directly connect to your survey or scan the QR code to the right.

Web

Go to [www.CFPBStudentLoanBorrowerSurvey.com](http://www.CFPBStudentLoanBorrowerSurvey.com) and enter your unique survey PIN #: <12345678> and 5-digit zip code.



