CFPB v. Najia Jalan, National Legal Help Center, Inc., and Richard Nelsen – Case No. SACV12-02088 AG (ANx)

(Matter Closed)

Background:

The Consumer Financial Protection Bureau, or CFPB, filed a lawsuit against Najia Jalan, Richard Nelsen, National Legal Help Center, Inc., and related companies for violating federal law. The CFPB alleged that the defendants violated the Dodd-Frank Act and Regulation O, also known as the Mortgage Assistance Relief Services Rule. These laws prohibit unfair, deceptive, or abusive acts or practices and protect distressed homeowners from mortgage relief scams.

More information about this case can be found in our press release. To see the administrative consent order in the case, click here.

Victim Compensation Dates:

First Distribution: October 31, 2014 – August 31, 2016
Second Distribution: July 28, 2015 – August 31, 2016
Third Distribution: October 13, 2015 – August 31, 2016

Vendor:

The CFPB contracted with Epiq Systems, Inc. to administer victim payments and answer questions from consumers about these payments and this case. This matter is now closed. Payments and check reissue requests are no longer being honored.

For more information on this closed case, contact us at Consumer Financial Protection Bureau, Attn: OCFO, National Legal Help Center, 1700 G Street NW, Washington DC 20552.