

Find your money answers

The Consumer Financial Protection Bureau is working with your library to provide free tools and other selected resources that can help you find answers to your money questions.

Visit the library website or ask your librarian if you need information that can help you:

- Improve your credit
- Shop for loans
- Buy a house
- Set short or long-term money goals
- Develop a plan to reach your goals
- Save for college or repay student loans
- Start investing

The Consumer Financial Protection Bureau is a federal agency working to make banking, borrowing, and other money-related services fairer for everyone.

Submit a complaint

Have an issue with a financial product or service? We'll forward your complaint to the company and work to get you a response—generally within 15 days.

Online

consumerfinance.gov/complaint

By phone

By phone (180+ languages)

M-F, 8 a.m. - 8 p.m. ET

(855) 411-CFPB (2372)

(855) 729-CFPB (2372) TTY/TDD

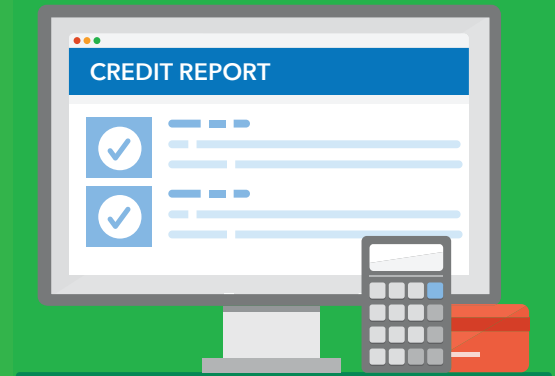
By fax

(855) 237-2392

By mail

P.O. Box 2900

Clinton, IA 52733-2900



When was the last time you checked your credit report?

Visit annualcreditreport.com to get your free reports. They're available at least every 12 months. For questions about fixing mistakes, visit "Credit reports & scores" on the CFPB Web site (consumerfinance.gov/consumer-tools/credit-reports-and-scores). Or talk to your librarian about where to go for more information.