



1700 G Street NW, Washington, DC 20552

In the Matter of Fort Knox National Company and Military Assistance Company, LLC – File No. 2015-CFPB-0008

Background:

The Consumer Financial Protection Bureau, or CFPB, filed a lawsuit against MAC (Military Assistance Company, LLC) and its parent company, Fort Knox National Company. We alleged that the companies charged undisclosed fees against allotment money that had accumulated in service members' accounts.

More information about this case can be found in our [press release](#). To see the administrative consent order in the case, click [here](#).

Victim Compensation:

Consumers who were charged illegal fees between September 27, 2010, and April 20, 2015, may be able to receive compensation when funds are distributed.

The CFPB has contracted with Rust Consulting, Inc. to administer payments for this case and to answer questions from consumers. For questions related to this case, please:

Call: 1-866-759-6519 (Toll-Free)

Email: MAC_info@rustcfpbconsumerprotection.org

Write: CFPB v. Military Assistance Company
Third Party Administrator
P.O. Box 2485
Faribault, MN 55021-9185