

## CONSUMER FINANCIAL PROTECTION BUREAU: BY THE NUMBERS

- **\$4.6 Billion:** Money ordered in relief to consumers by CFPB enforcement actions
- **15 Million:** Consumers who will receive relief because of CFPB enforcement actions
- **\$150 Million:** Money ordered to be paid in civil penalties as a result of CFPB enforcement actions
- **\$75 Million:** Monetary relief provided to consumers as a result of CFPB supervisory actions
- **775,000:** Consumers who will receive remediation because of CFPB supervisory actions
- **400,000:** Number of complaints CFPB has received as of July 2014
- **1077:** Number of consumer questions answered in [Ask CFPB](#)
- **2.8 Million:** Number of unique visitors to [Ask CFPB](#) since it was launched
- **142:** Number of banks and credit unions under the CFPB's supervisory authority as of June 2014
- **30 Million:** Number of consumers with debts in collection; larger debt collection companies are now under federal supervision for the first time
- **12 Million:** Number of consumers who use loans from payday lenders, which are now under federal supervision for the first time
- **2,066:** Number of colleges voluntarily adopting the [Financial Aid Shopping Sheet](#) developed by the CFPB and the U.S. Department of Education
- **91:** Number of military installations visited by the Office of Servicemember Affairs since 2011
- **50:** Number of times senior CFPB officials have testified before Congress
- **26:** Number of public town halls and field hearings CFPB has held since opening its doors in July 2011:
  - Philadelphia, Pennsylvania
  - Minneapolis, Minnesota
  - Cleveland, Ohio
  - Birmingham, Alabama
  - New York City, New York
  - Sioux Falls, South Dakota

- Durham, North Carolina
- Detroit, Michigan
- St. Louis, Missouri
- Seattle, Washington
- Mountain View, California
- Baltimore, Maryland
- Atlanta, Georgia
- Des Moines, Iowa
- Miami, Florida
- Los Angeles, California
- Portland, Maine
- Itta Bena, Mississippi
- Chicago, Illinois
- Boston, Massachusetts
- Dallas, Texas
- Phoenix, Arizona
- Nashville, Tennessee
- New Orleans, Louisiana
- Reno, Nevada
- El Paso, Texas

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*The Consumer Financial Protection Bureau is a 21st century agency that helps consumer finance markets work by making rules more effective, by consistently and fairly enforcing those rules, and by empowering consumers to take more control over their economic lives. For more information, visit [www.consumerfinance.gov](http://www.consumerfinance.gov).*