Borrower information (to be provided by student loan borrower)

Please provide your full name and account information

FIRST NAME

LAST NAME

SUFFIX

STUDENT LOAN ACCOUNT NUMBER

Borrower requests servicer fill out this form and return within 10 business days

If this timeline does not permit the timely processing of a completed application prior to the borrower's annual deadline (if applicable), servicer should contact the borrower at _____

Application status (to be completed by servicer)

○ Accepted	Your new monthly payment amount of _____ will be due on _____ No further action is required from you at this time. **This is not a bill.** Your bill or automatic debit will reflect your new monthly payment amount beginning _____
○ Denied	☐ Loans are ineligble for requested plan ☐ Your payment under your requested plan would be higher than your payment under a standard plan *If either of the above options are checked, see attachment for other repayment plans and an estimate of your payments under these plans* ☐ Borrower did not respond within 60 days to request for more information
○ Incomplete	❗ **You need to provide the information and documents listed on the following page.** You can upload these documents _____ at _____ or _____ send by U.S. Mail: _____

cfpb Consumer Financial Protection Bureau

> **❶ Borrower application is incomplete**
>
> Borrower should provide the following information to the servicer to complete the IDR application.

1   **Frequency of pay is not provided (weekly, bi-weekly monthly, etc.)**   ◯ YES   ◯ NO

Borrower can call _____ *to provide this information by phone*

2   **Income documentation is out of date**   ◯ YES   ◯ NO

3   **Missing signature**   ◯ YES   ◯ NO

4   **Other missing information**   ◯ YES   ◯ NO

☐ *Borrower can call* _____ *to provide this information by phone*

Servicer should provide an explanation for questions 1-4:

SERVICER RECEIVED THIS FORM ON:

☐☐ – ☐☐ – ☐☐☐☐

SERVICER RETURNED THIS COMPLETED FORM TO BORROWER ON:

☐☐ – ☐☐ – ☐☐☐☐