



1700 G Street, N.W., Washington, DC 20552

## **CFPB v. Genuine Title (JPMorgan Chase Bank N.A.) – Case No. 2013-0607-02**

### **Background:**

On February 5, 2015, the U.S. District Court for the District of Maryland entered a consent order between the Consumer Financial Protection Bureau and the State of Maryland, and JPMorgan Chase Bank, N.A. (Chase). The Bureau and the Maryland Attorney General took action against Chase for an illegal marketing-services-kickback scheme they participated in with Genuine Title. The Bureau alleged that Chase violated sections of the Real Estate Settlement Procedures Act, Consumer Financial Protection Act of 2010 (“CFPA”), and the Maryland Consumer Protection Act. The consent order required Chase to pay the Bureau \$300,753 in redress.

More information about this case can be found in our [press release](#). To see the court order in the JPMorgan Chase Bank, N.A. case, click [here](#).

### **Victim Compensation:**

The CFPB has contracted with Rust Consulting, Inc. to administer payments for this case and to answer questions from consumers. For questions related to this case, please:

**Call:** 1-877-465-4893 (Toll-Free)

**Email:** [jpmorgan\\_info@rustcfpbconsumerprotection.org](mailto:jpmorgan_info@rustcfpbconsumerprotection.org)

**Write:** CFPB v. JPMorgan Chase Bank, N.A.  
Third Party Administrator  
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