

# Help Us Help Your Servicemembers

## Add the CFPB to Your Website and Share on Social Media

Congress created the Consumer Financial Protection Bureau to make markets for consumer financial products and services work for Americans — whether they are applying for a mortgage, choosing among credit cards, or using any number of other consumer financial products. When servicemembers have an issue with a financial product or service you can let them know we are here to help. Include a link on your website to our ‘Submit a Complaint’ page and other valuable resources for consumers. Share this information on Facebook, Twitter, and other social media.

### Here’s how:

**Add us to your website list of “Federal Resources” or “Federal Agencies” and/or add a section to your website about “Consumer Protection” using the following graphic and text:**



Congress created the Consumer Financial Protection Bureau to make markets for consumer financial products and services work for Americans. The CFPB has a dedicated Office of Servicemember Affairs to address consumer financial challenges affecting military members, veterans, and their families. You can find their webpage at [www.consumerfinance.gov/servicemembers](http://www.consumerfinance.gov/servicemembers).

If you have issues with your credit card, mortgage, credit reporting, debt collection, bank account or service, money transfer, payday loan, private student loan, or other consumer loan submit a complaint [here](http://www.consumerfinance.gov/complaint/) (Link address: [www.consumerfinance.gov/complaint/](http://www.consumerfinance.gov/complaint/)) or call toll-free at (855) 411-CFPB (2372). The CFPB can assist over the phone in more than 180 languages. Complaints can also be faxed in to (855) 237-2392 or mailed to the Consumer Financial Protection Bureau, P.O. Box 4503, Iowa City, IA 52244.

### Add us to your website “Frequently Asked Questions” page using this text:

*Question:* I have an issue with my financial product or service. Is there a federal agency I can contact?

*Answer:* The Consumer Financial Protection Bureau answers questions and handles complaints about consumer financial products or services. If you have issues with your credit card, mortgage, credit reporting, bank account or service, payday loan, private student loan, or other consumer loan submit a complaint [here](http://www.consumerfinance.gov/complaint/) (Link address: [www.consumerfinance.gov/complaint/](http://www.consumerfinance.gov/complaint/)) or call toll-free at (855) 411-CFPB (2372). The CFPB can assist over the phone in more than 180 languages.

### Add other useful CFPB links to your website and share on Facebook and Twitter:

#### CFPB Mortgage Help

[www.consumerfinance.gov/mortgagehelp/](http://www.consumerfinance.gov/mortgagehelp/)

#### CFPB for Students and Young Americans

[www.consumerfinance.gov/students/](http://www.consumerfinance.gov/students/)

#### CFPB for Older Americans

[www.consumerfinance.gov/older-americans/](http://www.consumerfinance.gov/older-americans/)

#### CFPB for Servicemembers:

[www.consumerfinance.gov/servicemembers/](http://www.consumerfinance.gov/servicemembers/)

#### Ask the CFPB-Answers to Common Questions

[www.consumerfinance.gov/askcfpb/](http://www.consumerfinance.gov/askcfpb/)

#### The CFPB Blog

[www.consumerfinance.gov/blog](http://www.consumerfinance.gov/blog)